



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/4942490
Dated/दिनांक : 14-05-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	04-06-2024 17:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	04-06-2024 17:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Jammu & Kashmir
Department Name/विभाग का नाम	Higher Education Department Jammu And Kashmir
Organisation Name/संगठन का नाम	University Of Kashmir
Office Name/कार्यालय का नाम	University Of Kashmir Hazratbal Srinagar
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	Backup And Replication Software Backup or Archival Software (V2) (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	40 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	320 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Past Performance/विगत प्रदर्शन	50 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

DIRECTOR
Directorate of IT&SS, University of Kashmir Hazratbal Srinagar
(Dr. Maroof Naieem Qadri)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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MII Purchase Preference/एमआईआई खरीद वरीयता

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Backup And Replication Software Backup Or Archival Software (V2) (1 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
BASIC INFORMATION	Domain type	Purpose Built Backup Appliance with Backup and Recovery Software
	Configured usable capacity of offered Purpose Built Backup Appliance (in TB) (Hint :- Select '0' if not applicable)	50.0 - 1000.0 Or higher
	Configured usable capacity of Purpose Built Backup Appliance with Backup and Recovery Software (in TB) (Hint :- Select '0' if not applicable)	0.0 - 1000.0 Or higher
	Maximum Scalable Capacity (TB) (Hint :- Select '0' if not applicable)	200.0 - 1000.0 Or higher
SCOPE OF LICENCE	Types of Licence	Perpetual
	Duration of Subscription (in Years) (Hint :- Select '0' if not applicable)	5.0 - 5.0 Or higher
	OEM Licensing policy	NA
	Licence Delivery Mode	Electronic License
	Hosting Enviroment/ Deployment Option	On Premise
	The offered product have support from OEM for	Unlimited upgradation of version within support period
	Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)	5.0 - 5.0 Or higher
	Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)	5.0 - 5.0 Or higher
	Training Options	On-Site,
	No of days Training Provided (Hint :- Select '0' if not applicable)	1.0 - 30.0 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
BACKUP APPLIANCE	Max rated Appliance Throughput without Source/Client-side Deduplication (in TB /hour) (Hint :- Select '0' if not applicable)	25.0 - 100.0 Or higher
	Max rated Appliance Throughput with Source/Client-side Deduplication (in TB /hour) (Hint :- Select '0' if not applicable)	25.0 - 100.0 Or higher
	Rack space (U)	0.0 - 1.0 Or lower
	Type of Disk in Backup Appliance	NLSAS
	Number of 1G Ethernet Ports (Hint :- Select '0' if not applicable)	0.0 - 20.0 Or higher
	Number of 10G Ethernet Base-T Ports (Hint :- Select '0' if not applicable)	0.0 - 20.0 Or higher
	Number of 10G SFP/SFP+ Ports (Hint :- Select '0' if not applicable)	4.0 - 20.0 Or higher
	Total Throughput of Fiber Channel (in Gbps) in the offered product (Hint :- Select '0' if not applicable)	128.0 - 128.0 Or higher
	Number of 8G Fiber channel ports (Hint :- Select '0' if not applicable)	0.0 - 8.0 Or higher
	Number of 16G Fiber channel ports (Hint :- Select '0' if not applicable)	4.0 - 8.0 Or higher
	RAID Level Inbuilt in the offered product (Hint :- Select '0' if not applicable)	Raid 6
	Source data backup capacity in TB (Hint :- Select '0' if not applicable)	0.0 - 1000.0 Or higher
	Retainment policy of the offered product (in Months) (Hint :- Select '0' if not applicable)	3.0 - 84.0 Or higher
	Protocol supported by Backup appliance	NFS, CIFS, FC, VTL, Catalyst
	Replication capability of the backup appliance	Bi-directional, One to many, Many to one

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Additional features of Backup Appliance	NA
SCHEDULING	Backup schedule supported by offered product	Daily, Weekly, Monthly, Quartley, Yearly
	Scheduling Features	The proposed software should have inbuilt calender based scheduling system.
GRAPHICAL USER INTERFACE	Graphical User Interface Features	The offered product to have web based Graphical User Interface (GUI) so that all backup can be managed centrally, regardless of location.,
RECOVERY	Recovery Features	The offered product have a capability to maintain a database for all backup jobs, policy jobs meta-data etc., and to have the capability of re-creating master system in case of disaster using this database
DE- DUPLICATION	De- Duplication Features	The offered product have a capability to support target based de-duplication along with source base de-duplication for improved backup window and lesser footprint.
TAPEOUT CAPABILITIES	Tapeout Capabilites Features	The offered product have capability to transfer all data that is backed up on disk to tape without client server intervention.,
REPORTING CAPABILITY	Reporting Capabilites Features	Full job completion report:- Overview of the full backup jobs that are successful, partially successful and failed for each day
IMAGE LEVEL BACKUP CAPABILITY	Image level backup Capability Features	To support image level backup on host/hypervisor level for multiple vendors
REPLICATION CAPABILITY	Replication Capability Features	The offered product to support bi-directional, many-to-one, one-to-many, and one-to-one replication.,
GENERIC FEATURES	Backup Appliance Features	All type Deduplication across all backup Jobs, Backup to cloud, Built-in Security Software with Appliance, File level replicator, Flexible Recovery Options, Integrated and customizable Data Deduplication (Source and Target), Integrated Backup Manager/ Master Server Component., Mix of Deduplication and Non-deduplication Pool on Backup Appliance Storage, Remote Data Recovery
	Backup and Recovery Software Features	LAN and LAN-free Backup, Protection of heterogeneous Server environments, Agentless/ API support, Instant Access/ Instant Restore, Single Web-Console for Backup and Recovery & Centralized Management, Granular Recovery of both Physical and Virtual environments, Backup to Tape and Purpose Built Backup Appliance, Automatic Backup Management features, Customized Reporting, Backup Replication And Staging

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Generic Features	Database Backup and Recovery, Application Backup and Recovery, Virtual Machine Backup and Recovery, Policy-based Backup / Scheduling, Cloud Backup, Optimized deduplicated Backup To Cloud, Integrated Backup and Recovery, Server Backup and Recovery, Data Compression, Data Encryption, Incremental and Differential Backups, NA
HARDWARE / SOFTWARE REQUIREMENTS AT BUYER END	Database supported by the offered product	Oracle,, DB2, Sybase, MySQL, PostgreSQL, MSSQL
	Supported Operating System by the offered product	Windows, Linux, Unix
	Platform supported for Bare Metal Recovery	Windows OS, Linux OS, UNIX OS

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Sabia Mehraj	190006,University of Kashmir, Hazratbal,Srinagar	1	30

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

5. **Generic**

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

6. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

7. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

9. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

10. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

12. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

13. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

14. **Warranty**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

15. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. The Successful Bidder is responsible for all unpacking and shall carry out the installations, commissioning, and configuration of all the hardware & appliances and related software as listed in this bid.
2. The testing of all equipment & appliances and its operations shall be the responsibility of successful bidder and its OEM or OEM authorized partner. They shall also accomplish all adjustments necessary for successful and continuous operation of these Hardware and software supplied, installed & commissioned under this tender for backup solution. Offered device shall support emulation of both VTL and NAS target like NFS & CIFS.
3. Offered solution should be offered with 20 VMs software from day one. Device should have capability to back up solutions for at least 50 VMs from day one. In the future only licenses should be required to additional VMs. The backup software license offered should be perpetual.
4. Offered device shall be offered with Minimum of 50TB of usable space scalable to 200TB.
5. The backup solution shall be proposed along with required Backup server to install the Backup software.
6. Dual authorization shall be independent of Backup ISV being used in the environment.
7. Offered Appliance Fiber channel ports shall support connectivity of servers either directly or via SAN switches while supporting both source and Target based de-duplication.
8. Offered device shall be configured with at-least one hot spare disk.
9. Offered device shall also be scalable to at-least 200TB usable capacity in native mode (Without de-duplication and compression) and additional 400TB of native usable capacity using storage on the cloud like AWS, Azure or on object storage.
10. Offered disk-based backup device shall also support Secure erase feature for protecting against unauthorized recovery of deleted data.
11. Offered device shall have capability to do complete copy of data sets from on premise disk backup storage to Cloud storage instead of data tiering.
12. The device shall be offered with minimum five years onsite onsite warranty.
13. All the necessary accessories should be included.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.

4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---